# EXHIBIT 12 FILED UNDER SEAL

### RAMESH PANDEY - 11/13/2018

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1
                 UNITED STATES DISTRICT COURT
                    DISTRICT OF MINNESOTA
 2
      FAIR ISAAC CORPORATION,
                                     Case No.
 3
      a Delaware corporation,
                                 :
                                     16-cv-1054 (WMW/DTS)
                 Plaintiff,
 4
                 v.
 5
      FEDERAL INSURANCE
      COMPANY, an Indiana
 6
      corporation, and ACE
 7
      AMERICAN INSURANCE
      COMPANY, a Pennsylvania
 8
      corporation,
                 Defendants.
 9
             Transcript of the videotape deposition of
10
     RAMESH PANDEY, called for Oral Examination in the
11
12
     above-captioned matter, said deposition taken by and
13
     before SILVIA P. WAGE, a Certified Shorthand
     Reporter, Certified Realtime Reporter, Registered
14
     Professional Reporter, and Notary Public for the
15
16
     States of New Jersey, New York and Pennsylvania, at
     REGUS, 55 Madison Avenue, Fourth Floor, Morristown,
17
18
     New Jersey, on Tuesday, November 13, 2018,
     commencing at 9:08 a.m.
19
20
21
22
23
24
25
     JOB NO. MP-192938
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## RAMESH PANDEY - 11/13/2018 Pages 74..77

1	confusion.	Page 74	1	Page 76 text. It's a work flow. So that CUW part is wrong.
2	Q.	Can I see your thing?	2	Q. Okay. Continue.
3	А.	(The witness complies.)	3	A. There is more
4	11.	MR. FLEMING: I think there is a	4	(There is a discussion off the
5	native format	and somebody taking the	5	record.)
6	nacive format	MR. HINDERAKER: Oh, damn.	6	A. So the next one is IRMA, I.R.M.A.,
7	Α.	That was the thing. Something was	7	which I'm not familiar with.
8	messing up.	mat was the thing. Something was	8	Q. Okay. The next one then.
9	messing up.	MR. HINDERAKER: You know, as an	9	A. Tabs, accident prevention compliance.
10	agida but wa		10	I don't believe that is in the rules of Blaze.
11		can put it on the record because it's udgment of mine. I hate Excel. It	11	
12				Next one is premium booking. But
0.000	Α.	I was confused. I say, what is going	12 13	parts that uses Blaze very light weight.
13	on?	71.1		Q. Next one.
14	Q.	It's an un-abiding, unmitigated,	14	A. For only certain product. Again,
15	disastrous ap	plication for anybody.	15	this claim CIS claims, unless this is ERCIS
16	T 1 11 14 140	I'm going to give you my copy of	16	claims, ERCIS somebody must have cut it off.
17	Exhibit 148.	al .	17	ERCIS, yes, then that could have, but I don't think
18	Α.	Okay.	18	they used Blaze there. So claims piece are also
19	Q.	And here's my question.	19	wrong.
20	Α.	Okay.	20	Cornerstone, no, we didn't use it.
21	Q.	With respect to this table	21	And other two I'm not familiar with.
22	Α.	Okay.	22	So, on this one, actually, CSI
23	Q.	I'd just like to know if there's	23	Express correct; Decision Point correct; automated
24	anything abou	t this table that you disagree with?	24	renewal process correct. CUW is wrong. IRMA and
25		MR. FLEMING: So you're going to make	25	Tabs I'm not familiar with. Claims is wrong.
$\vdash$				
		Page 75		Page 77
1	this as the e	xhibit?	1	Cornerstone we are planning to use. We did not use
1 2		xhibit? MR. HINDERAKER: And we'll put that	1 2	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium
	this as the e	xhibit?  MR. HINDERAKER: And we'll put that at one, yeah.		Cornerstone we are planning to use. We did not use
2 3 4	sticker on th	xhibit?  MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes	2	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.  Q. Okay. If we can have that then.
2 3		xhibit?  MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes was asking.	2	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.
2 3 4	sticker on th	xhibit?  MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes was asking.  MR. FLEMING: Okay. You just want	2 3 <b>4</b> 5 6	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.  Q. Okay. If we can have that then.
2 3 4 5	sticker on th	xhibit?  MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes was asking.	2 3 <b>4</b> 5	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.  Q. Okay. If we can have that then.  A. And, also, future, we didn't do that.
2 3 4 5 6	sticker on th	xhibit?  MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes was asking.  MR. FLEMING: Okay. You just want on CSI or you want him to go through	2 3 <b>4</b> 5 6	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.  Q. Okay. If we can have that then.  A. And, also, future, we didn't do that.  Claim correction future we didn't do.  MR. HINDERAKER: I'm going to give this to the Court Reporter so she can mark this copy
2 3 4 5 6 7	sticker on the sense what he him to focus everything?	xhibit?  MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes was asking.  MR. FLEMING: Okay. You just want on CSI or you want him to go through  Just go through the table, top to	2 3 4 5 6 7	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.  Q. Okay. If we can have that then.  A. And, also, future, we didn't do that.  Claim correction future we didn't do.  MR. HINDERAKER: I'm going to give this to the Court Reporter so she can mark this copy as 148. And put it with the record.
2 3 4 5 6 7 8	sticker on the sense what he him to focus everything?	MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes was asking.  MR. FLEMING: Okay. You just want on CSI or you want him to go through  Just go through the table, top to hing wrong with it?	2 3 4 5 6 7 8	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.  Q. Okay. If we can have that then.  A. And, also, future, we didn't do that.  Claim correction future we didn't do.  MR. HINDERAKER: I'm going to give this to the Court Reporter so she can mark this copy
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2 3 4 5 6 7 8 9 10 11 12 13 14 15	sticker on the sense what he him to focus everything? Q. bottom. Anyt A. Point correct wrong. CUW p management, to	MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes was asking.  MR. FLEMING: Okay. You just want on CSI or you want him to go through  Just go through the table, top to hing wrong with it?  So CSI Express is correct; Decision; automated renewal correct. CUW is iece, it says that inventory hat's wrong.  (There is a discussion off the	2 3 4 5 6 7 8 9 10 11 12 13 14 15	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.  Q. Okay. If we can have that then.  A. And, also, future, we didn't do that.  Claim correction future we didn't do.  MR. HINDERAKER: I'm going to give this to the Court Reporter so she can mark this copy as 148. And put it with the record.  (There is a discussion off the record.)  MR. FLEMING: Let's make it clear, when he was testifying earlier it was from a different chart, which caused the confusion.  MR. HINDERAKER: The printing was
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	sticker on the sense what he him to focus everything?  Q. bottom. Anyt A. Point correct wrong. CUW p management, to record the platform, total	MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes was asking.  MR. FLEMING: Okay. You just want on CSI or you want him to go through  Just go through the table, top to hing wrong with it?  So CSI Express is correct; Decision; automated renewal correct. CUW is iece, it says that inventory hat's wrong.  (There is a discussion off the ord.)  It says "inventory management" here  UW. Inventory management is open text	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.  Q. Okay. If we can have that then.  A. And, also, future, we didn't do that.  Claim correction future we didn't do.  MR. HINDERAKER: I'm going to give this to the Court Reporter so she can mark this copy as 148. And put it with the record.  (There is a discussion off the record.)  MR. FLEMING: Let's make it clear, when he was testifying earlier it was from a different chart, which caused the confusion.  MR. HINDERAKER: The printing was off.  MR. FLEMING: Yeah.  MR. FLEMING: Yeah.  MR. HINDERAKER: Same chart badly
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	sticker on the sense what he him to focus everything?  Q. bottom. Anyt A. Point correct wrong. CUW p management, to record the focus of	MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes was asking.  MR. FLEMING: Okay. You just want on CSI or you want him to go through  Just go through the table, top to hing wrong with it?  So CSI Express is correct; Decision; automated renewal correct. CUW is iece, it says that inventory hat's wrong.  (There is a discussion off the ord.)  It says "inventory management" here  UW. Inventory management is open text ally different platform. This is work	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.  Q. Okay. If we can have that then.  A. And, also, future, we didn't do that.  Claim correction future we didn't do.  MR. HINDERAKER: I'm going to give this to the Court Reporter so she can mark this copy as 148. And put it with the record.  (There is a discussion off the record.)  MR. FLEMING: Let's make it clear, when he was testifying earlier it was from a different chart, which caused the confusion.  MR. HINDERAKER: The printing was off.  MR. FLEMING: Yeah.  MR. HINDERAKER: Same chart badly printed.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	sticker on the sense what he him to focus everything?  Q. bottom. Anyto A.  Point correct wrong. CUW p management, to recomman and to the flow, work flow, work flow, work flow, a.  Q. A.	MR. HINDERAKER: And we'll put that at one, yeah.  THE WITNESS: Okay, now it makes was asking.  MR. FLEMING: Okay. You just want on CSI or you want him to go through  Just go through the table, top to hing wrong with it?  So CSI Express is correct; Decision; automated renewal correct. CUW is iece, it says that inventory hat's wrong.  (There is a discussion off the ord.)  It says "inventory management" here  UW. Inventory management is open text ally different platform. This is work ow altering. That's totally different had nothing to do with our rules.  How about Blaze?  Oh, no, our rules use Blaze.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Cornerstone we are planning to use. We did not use it, so that is also not correct. And premium booking is partially correct.  Q. Okay. If we can have that then.  A. And, also, future, we didn't do that.  Claim correction future we didn't do.  MR. HINDERAKER: I'm going to give this to the Court Reporter so she can mark this copy as 148. And put it with the record.  (There is a discussion off the record.)  MR. FLEMING: Let's make it clear, when he was testifying earlier it was from a different chart, which caused the confusion.  MR. HINDERAKER: The printing was off.  MR. FLEMING: Yeah.  MR. FLEMING: Yeah.  MR. HINDERAKER: Same chart badly printed.  MR. FLEMING: Yeah. So there were questions previously with a chart that was incomplete and that's why there was some confusion between the questions and answers and that chart is

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## RAMESH PANDEY - 11/13/2018 Pages 78..81

		RAMESH PANDEI		11/13/2010 Pages /001
1		Page 78 (Deposition Exhibit 148, replacing	1	Page 80 Q. So it's installed and it's run and
2	pric	or Exhibit 148, 2/2/16 e-mail from	2	part and parcel of running the software is that the
3		y Mirolyuz to Thomas Benku and Miranda	3	software on that server goes to random access
4		ing and attachment FED000588 0001 to	4	memory?
5		ted Confidential, was marked for	5	A. Yeah, it's part of same computer.
6		atification.)	6	It's like cube, so you have random access at the top
7		(There is a discussion off the	7	one, which is the fastest one. Next is slowest one.
8	reco	ord.)	8	Then you have a disk and then you have external
9	Q.	Let me change topics a bit.	9	disk, right. The more further you go and then
10	Α.	Okay.	10	you have tape, slowest you are. Random access means
11	0.	Just some really general questions.	11	it's in memory.
12		re general questions. You're the	12	Q. Okay, alright. And then when the
13	N		13	application is no longer running and it's no longer
14	Jane, but I need to go through this.		14	being used
15		So Blaze Advisor is a software	15	A. Then it will take up from there. Or
16	product, right		16	if you have more application running, then it also
17	A.	Uh-huh.	17	takes off in two way.
18	0.	And as a software product, Blaze	18	Q. I need to could you give me that
19		ided on servers and, I believe, they're	19	answer more slowly so I can understand.
20	in Raleigh, No	_	20	A. Okay, okay, I like that, actually.
21	A.	Yes, that's our data center.	21	Q. So, when it when the application
22	Q.	That's your data center, okay.	22	is no longer running, the random access the copy
23		And a server is another name for a	23	of the software in random access memory is?
24	group of compu		24	A. Go to the secondary, third, that way.
25	A.	A big computer.	25	Q. Okay. And then disappears, right?
				10 200 10 10 10 10 10 10 10 10 10 10 10 10 1
1	0	Page 79	1	Page 81  A. No, no. It will go in slowly. So
	Q.	Big computer, alright.	1 2	A. No, no. It will go in slowly. So it's like Word document you have on folder, right.
2 3	A. O.	Big laptop.  So Blaze Advisor is installed at the	3	When you click it, it goes in memory. You can see
4		Raleigh, North Carolina?	4	it, you can page it. But when you close it, it
5	A.	Yes.	5	doesn't go away right away.
6	Q.	Do you know whose data center that is	6	Q. Then it what?
7	today?	bo you know whose data center that is	7	A. It doesn't go away from the memory.
8	A.	That's new Chubb data center now.	8	
9		and the second of the second o	9	Q. Okay.
200 000	Q.	Okay.	1000	A. Because if you double click again, it
10	Α.	Yes.	10	opens fast. It's already in memory.
11	Q.	Do you know the corporate entity, the	11 12	Q. Okay.  A. You leave it for some time, let's
12	-	big Chubb that, actually, owns that		
13	data center?	MD FIRMING. Objection foundation	13	say, 10 minute, 15 minutes, then it will take from
14 15	•	MR. FLEMING: Objection, foundation.	14	memory and put on secondary slower part of it. But
30-50-5	Q.	If you don't know, just tell me.	15	if you open, let's say, hundred sub-document,
16	Α.	(No response.)	16	hundred subject for feed, computer have limited
17	Q.	Okay. Alright. So we have the Blaze	17	memory, right. It decides which one will stay in
18	Advisor soitwa	re and it's installed on the servers.	18	the memory, which one will not. Then if you open
19		Then when an application that	19	it, it will take you also you'll think, okay,
20		Advisor software is run by someone,	20	might not work because slow, because I will open 20
21				other things. It's slow because it's just moved to
22		ndom access memory?	22	slower part of memory.
23	Α.	On that server.	23	Q. And, in theory, at some point it
24	Q.	On that server?	24	could just be removed from be deleted from
25	A.	Yeah.	25	memory?
l				

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#### RAMESH PANDEY - 11/13/2018

Pages 82..85 Page 82 Page 84 That -- I know my paycheck. A. No, you cannot delete from memory. 1 A. I don't 2 0. Oh -know about their paycheck. 3 A. You can put on the slower part of it, 3 Okay. Do you know how many 4 like disk -subsidiaries of -- how many subsidiary companies 5 within new Chubb benefit from Blaze Advisor and Q. Okav. these named applications that use Blaze Advisor? 6 -- floppy or whatever. A. 7 0. Alright. MR. FLEMING: Objection, lack of 8 A. It does it by itself. 8 foundation. 9 9 Okay, thank you. Alright. Q. Q. Do you know? 10 So let me speak to the time period 10 A. If I have to guess, that I will say 11 after the merger now. 11 only Federal. 12 Okay. 12 But you don't know that? A. Q. 13 And for the applications that use 13 A. (No response.) 14 Blaze Advisor software, is it Ace American Insurance (There is a discussion off the 14 15 employees who maintain those applications, maintain 15 record.) 16 the data center like you are responsible for those I was just guessing it. But if I had 17 applications continuing to function? to guess, it's only Federal Insurance Company. 17 18 So let me ask clarifying question 18 But then I said, so you don't know 19 just to make certain. When you say employee of Ace, 19 one way or the other? we all became Ace employee. 20 Well, not hundred percent. 21 Q. You're all Ace employees? 21 (Deposition Exhibit 149, slide dec 22 Α. So it would be Chubb and Ace, after 22 titled, "Specialty Lines System merger we are new Chubb, actually. On paper we are 23 Integration Roadmap Day 1 to 5 year -Ace, right. We get the paper check says Ace but 24 Proposal" September 2015 Draft 25 it's Chubb. 25 FED009664 001 to marked Confidential -Page 83 Page 85 1 Q. I understand. 1 Attorneys' Eyes Only, was marked for 2 identification.) A. 3 But I'm asking about the specific Q. 3 Q. I've given you a document that we've entity called Ace American Insurance Company that is 4 marked -- the Court Reporter has marked as 5 your employer. Exhibit 149. As you see it's called, "Specialty 6 Uh-huh. So let me tell you and Lines System Integration Roadmap, " dated A. correct me if I'm wrong. From my mind, Chubb September 2015. It's a "draft." employee, like me and Henry, we used to be part of 8 If you'd familiarize yourself with 9 Chubb, new Chubb, we get paid from Ace, but we're it, please. I'll have a few questions. 10 still Chubb. We support their software because we 10 11 are only ones who know that software. The guys who 11 Q. Have you seen this document before? 12 came from Ace, they don't have a clue about the 12 Yeah, we were working on it. This is A. 13 software. They don't know how to do it. We know 13 a draft copy, yeah. 14 that. 14 Q. And this is something that you were 15 To your knowledge, are all of the 15 working on yourself? 16 employees who support the software that uses Blaze 16 Α. My team. 17 Advisor, the applications that use Blaze Advisor, 17 0. all of the employees who support that, are they all 18 I was one of the reviewer of it. 19 19 Ace American Insurance Company employees? Q. You were on the team? Yes. They are Chubb and some --20 Α. 20 A. I reviewer. I used to review it. 21 Q. New Chubb? 21 Okay. And by "reviewer," does mean New Chubb, yeah. Let's call it new 22 that you were the responsible one for the team, the 23 Chubb. 23 lead of the team? 24 The new Chubb and their paychecks 24 Δ No, no, somebody else was overall. 0. come from Ace American Insurance Company? The responsible guy, CIO, Chief Information Officer.

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